

OFRC Family Camp FAQ

Updated 1/9/2023



REGISTRATION & SESSION DATES

Can I register if I'm not able to complete the registration form online?

Yes! If you are unable to register online, please reach out to us at Info@FeatherRiverCamp.com or 510-336-2267. Our Registrar will get back to you within 3 to 5 business days and is happy to assist you with registration by phone.

Why have prices increased for Summer 2023?

Due to rising insurance costs, inflation, and increased staffing costs, we have had to increase our rates for the Summer 2023 Family Camp season. We have worked hard to minimize the increase and have expanded our financial assistance (Campership) program (more information provided below) with the intention of ensuring that this change does not prevent any Oaklanders from attending OFRC Family Camp. As always, we are working hard to increase the quality and quantity of our program offerings to ensure OFRC Family Camp provides excellent value to our campers.

How do I receive the 20% new camper discount?

If your family has never attended Family Camp at Oakland Feather River Camp before, you are eligible to receive 20% off your first registration. In order to receive this discount, during registration you must select the New Camper session option when registering for your particular session.

What are the rates for each session and what is included in the session cost?

Your family's total costs are determined based on the length of the session and the number and ages of the campers in your household ([click here to see the rates](#)). Camper fees include overnight accommodations, three delicious meals a day, and optional participation in our regular summer camp programming as well as themed programming (see more information about programming below). There are additional costs for trail and pony rides, massages, inner tube rentals, and select specialized arts and crafts programming such as ceramics and tie dye supplies.

What days and times can I arrive and depart?

Arrival days vary depending on the length of your preferred Session, with Session A (6 nights) and Session B (3 nights) arriving on Sunday, and Session C (3 nights) on Wednesday. Sessions A and C depart on Saturday, and Session B departs on Wednesday. Arrival check-in time is typically in the afternoon and departure check-out is typically before lunch to allow sufficient time for our staff to properly clean facilities in between sessions and groups. We will announce specific check-in and check-out times before the start of camp.

Can I arrive or depart on a different day than everyone else? What if I want to stay for longer than one session?

In order to be fully oriented to 2023 health and safety protocols, all campers in a party should plan to arrive on the day their session is scheduled to begin. If one or more members of your party are not able to arrive on the first day of their registered session, a separate orientation and added \$25 fee will be required upon your arrival. Should you register for a longer session and arrive late or depart early, there will be no prorated rates offered. Families who wish to enroll for two consecutive sessions will need to vacate camp during the 24 hour cleaning period.

Can I stay for a different length of stay other than 3 or 6 nights?

We are now offering 3-night and 6-night sessions, which allows us to both meet popular demand from campers and also streamline our operations to better serve campers. If you would like to stay for 4 or 5 nights, you will need to register for a 6-night session. If you would like to stay for 2 nights, you will need to register for a 3-night session. We are not able to offer pro-rated registration fees.

What if my preferred Session is full? Can I get on a waitlist?

We anticipate that some Sessions may fill up quickly and recommend that you register early if possible. If we are unable to fit you into your preferred Session, you can register for our Waitlist via our CampBrain Registration Portal. If a slot or slots open(s), we will notify families on the waitlist in order, and you will have two business days to accept a spot before we move to the next family on the list. There will be no administrative fees charged for moving weeks due to waitlist opening.

What is the best way to sign up with friends and family who I want to see during a specific week?

We recommend coordinating with your friends and family before registering in order to sign up for the same Session or overlapping Sessions in the same Week. There is a location on the registration form to list the other families that you would like to camp near. If there is not enough room in your preferred Week and/or Session for all of your parties, our Registrar can help explore if there are other options available with room for everyone.

Are you still providing financial assistance through the OFRC Campership ("Camp Scholarship") Program?

Thanks to the support of generous donors, yes! We understand that many families are facing financial hardship for many different reasons. Our campership application is available as part of the [registration](#) process, and we hope to award as many camperships as possible. You can learn more by reading our [Campership Instructions](#), and contacting our Registrar if you have any questions. Please note that Camperships are currently available only to Oakland residents and cannot be combined with special promotions other than the Oakland resident discount.

How will Tent and Cabin reservations work this summer?

As always, we will be taking specific tent and cabin requests as a part of the registration form; however, it's possible that the housing unit you usually stay in may not be available during your preferred Session. While we wish we could provide every family with their top choice of tent or cabin, all housing assignments are subject to availability and will be made on a first-come, first-serve basis based on the registration timestamp, with priority given to families who register

for 6 nights if two families register on the same day for the same housing unit and one is registered for 3 nights while the other registers for 6. We recommend booking as early as possible. Housing assignments will be completed in late spring, and families will be notified once they are complete. We thank you for your patience and understanding as we do our best to accommodate all camper preferences!

Are pets allowed at Oakland Feather River Camp?

Campers are not allowed to bring any animals to Family Camp at Oakland Feather River Camp, with the exception of service animals. Pet dogs, emotional support dogs, comfort animals, and therapy dogs are allowed at Oakland Feather River Camp only during Memorial Day Work Weekend; they must be registered and approved ahead of time and must adhere to OFRC's Animal Policies. Please see our [OFRC Animal Policies](#) for more information, and contact our office at Info@FeatherRiverCamp.com or 510-336-2267 to inquire about service animals.

PAYMENTS, REFUNDS, CANCELLATIONS, & CREDITS

When and how can I pay by registration balance?

Payment in full is due by May 15th for all sessions. Your credit card on file will be charged for any remaining balance automatically on May 15th. Payments by check payable to Camps in Common may be sent to: Camps in Common, PO Box 3229, Quincy, CA 95971 (mailed payments postmarked after the balance due date will incur a \$25 late payment fee). To avoid a late payment fee of \$25, make sure to pay your balance by the specified due date. If registering after the balance due date, payment in full is due to finalize your registration. If this is an issue, please reach out to the camp office and we will explore a payment plan.

What is the refund and cancellation policy for 2023?

Please see our registration policies by [clicking here](#).

Can I use my credit from a previous summer instead of a deposit on my registration?

Yes. If you have a credit from a previous summer, you will receive an email prior to registration with a confirmation of your credit balance as well as instructions for using your credit during registration. If you believe you have a credit balance but you did not receive an email, please contact Patrick Dwyer, Office Manager and Camp Registrar, at Info@FeatherRiverCamp.com or call our office at 510-336-2267.

What will happen if I credited 100% of my cancelled prior reservation to this summer but I choose a shorter length session for 2023? Will I get refunded the difference?

The price difference will be retained as a credit for use in 2024 or for purchases made at camp in 2023, such as camp store purchases, horseback rides, or massage sessions.

What if I have a credit but I can't come to camp this summer?

Not a problem! No action is needed. Your credit is available for use in 2024 as well.

PROGRAMMING & FACILITIES

What are the tents and cabins like?

Our cozy, rustic platform tents and cabins are a staple of the OFRC experience. Due to fire marshal requirements, our cabins are limited to 3 twin beds and our tents are limited to 4 cots. Cabins can accommodate up to 4 campers and tents can accommodate up to 5 campers if your family includes young children who can comfortably share a twin bed or cot. During registration, campers can select accommodations with or without electricity, make a request for a specific tent or cabin, and make a request to be near other registered parties.



Platform Tent Exterior



Platform Tent Interior



Cabin Exterior



Cabin Interior

What are theme weeks and how is the camper experience different between the weeks?

Theme Weeks are an important part of OFRC's culture and history, and we are very excited to offer them again in Summer 2023! During theme weeks, we offer programming activities and options that relate to the specific theme. Participation in all of our [summer camp activities](#) and special theme week programming is completely optional. Indeed, some of our campers prefer to spend a good chunk of their time at OFRC in an adirondack chair with a good book! Every day of camp offers many activities to choose from, and we hope that however you fill your days will provide opportunities for fun, friendship, relaxation, enjoying nature, and learning something new!

Is there cell service at camp? What about wifi at camp?

Because of our location at the bottom of a small canyon a bit away from the mountain town of Quincy, most cell service carriers do not work on most of the property. When you arrive, we are happy to show you where in camp people usually get the best signal. And with a short walk or drive out our entrance road, you'll get full bars.

Given our limited access to the internet, we do NOT have wifi available for campers. After a day at OFRC, you won't even miss it! Campers who need internet access often drive or bike to Quincy, which is about 5 miles away. There, you can find several cafes and coffee shops, a library and a laundromat – in addition to a dedicated, shared workplace for those who need to connect (see www.quincycollective.com). Enjoy being disconnected from work, the news and the outside world and truly slow down, relax, and enjoy camp life!

Tell me about these three, healthy and hearty meals you provide each day.

Please note that our menu changes weekly, but this [sample menu](#) provides an example of a typical week. We also always have cereal, simple sandwich fixin's and fruit available at all times of the day. Coffee is served until early afternoon, and water, lemonade, iced tea and hot tea are available from sun up until late into the evening.

Can you accommodate my dietary restrictions or preferences?

As long as campers indicate on their registration form that they are gluten-free, vegetarian or vegan, we are able to accommodate these dietary restrictions. We also sometimes are available to work around other special diets. We encourage you to share the information on your registration form so we can coordinate with you in advance if we are not able to assist. We also have a separate mini-kitchen – equipped with a refrigerator, sink, stove-top, toaster-oven and microwave – for campers to use if someone in your family has a more restrictive diet and you need to bring your own food to prepare. This dietary kitchen is available 24/7 to campers.

HEALTH & SAFETY

Do campers and staff need to be vaccinated or to provide proof of a negative COVID-19 test before arriving at camp?

At this point in time, given the communal nature of camp, campers and guests will be required to present a negative COVID-19 test result upon arrival to OFRC. PCR lab tests (taken within 48 hours of arrival) and Rapid Antigen tests (taken on the same day as arrival) are both acceptable. Due to extremely limited cell phone service, all campers should plan to have the physical test results or a digital screenshot/saved image. More information will be provided in the lead up to your arrival.

We require that our on-site staff be fully vaccinated and undergo regular testing. In addition, in order to provide a safe experience for our campers and staff as well as uninterrupted operations throughout the summer, OFRC strongly recommends all campers be up to date on their COVID-19 vaccinations and boosters.

These requirements are subject to change at any time to ensure the health and safety of our campers and staff, and we will provide timely updates to registered campers if any changes are made to our safety plans for Summer 2023.

Will we have to wear a mask or face covering and practice social distancing while at camp this summer?

All campers should pack and carry at least two face coverings while at camp. Depending on case rates, wearing face coverings may be required in some indoor areas of camp and signage will indicate as such. Additionally there may be situations or activities where a face covering could be necessary. Any changes to the public health landscape or guidelines will require OFRC to re-evaluate all requirements, so we ask that each camper come prepared with a face covering should it be needed.

We ask that everyone respect their fellow campers and staff in working to determine mutual comfort level regarding close contact. In addition, anyone who has any symptoms of COVID-19 or who has tested positive should keep six feet of distance from other campers and staff while planning to immediately depart camp.

What is the maximum number of campers who can stay during one session?

We will limit our family camp program capacity to 190 campers at a time (around 60 families), and our facility provides plenty of well-spaced outdoor seating and well-ventilated, open-air bathhouses. While we do not anticipate any changes related to capacity limits, we will monitor public health guidelines and notify campers of any updates.

OTHER QUESTIONS?

If you have other burning questions related to Summer 2023, email Info@FeatherRiverCamp.com and we will get back to you within 3 to 5 business days. Hearing from you will also help us expand this FAQ guide.