



## **OFRC Summer 2022 Family Camp FAQ**

Updated 1/5/22

### **HEALTH & SAFETY**

#### **What protocols and procedures are in place to ensure that campers will be safe at camp this summer?**

We are proud to report that we did not have a single instance of COVID-19 among any of our campers or staff during our 10+ weeks of operations in Summer 2021, thanks to our community's dedication to following our protocols for vaccination, testing, health screening, social distancing, cleaning/sanitizing, face coverings, etc. In addition to these camper and staff protocols, we also updated our booking model, retrofitted our dining area and bathhouses with partitions and directional signs, added several handwashing and hand sanitizer stations throughout camp, and expanded our outdoor dining facilities. Many of these health and safety protocols will remain in place and/or be updated for Summer 2022. Public health guidelines are evolving, and we will announce updated protocols in the spring. Please stay tuned and be prepared to do your part to keep our camp community safe!

In addition, OFRC has an Emergency Action Plan in place that will be activated in case of wildfire or other natural disasters or emergencies. All OFRC Staff will receive training and direction on updated health and safety protocols and the Emergency Action Plan before the start of camp.

#### **Do campers and staff need to be vaccinated or to provide proof of a negative COVID-19 test before arriving at camp?**

We require that all staff be fully vaccinated and will incorporate public health guidance as we develop employee testing protocols. We also anticipate requiring vaccination for campers. We anticipate there will be updates to public health guidelines and vaccine eligibility in the next few months, and we will announce final vaccination and testing requirements for campers and staff in the spring.

---

### **REGISTRATION & SESSION DATES**

#### **Can I register if I'm not able to complete the registration form online?**

Yes! If you are unable to register online, please reach out to us at [Info@FeatherRiverCamp.com](mailto:Info@FeatherRiverCamp.com) or 510-336-2267. Our Registrar will get back to you within 1 to 2 business days and is happy to assist you with registration by phone.

### **Why have prices increased for Summer 2022?**

Due to rising insurance costs, inflation, and increased staffing costs, we have had to increase our rates for the Summer 2022 Family Camp season. We have worked hard to minimize the increase and plan on expanding our financial assistance (Campership) program (more information provided below) with the intention of ensuring that this change does not prevent anyone from attending OFRC Family Camp. As always, we are working hard to increase the quality and quantity of our program offerings to ensure OFRC Family Camp provides excellent value to our campers.

### **How do I receive the 20% new camper discount?**

If your family has never attended Family Camp at Oakland Feather River Camp before, you are eligible to receive 20% off registration costs. To receive the discount, you must enter the coupon code NEWCAMPER when you fill out your online registration form. We are not able to apply discounts after registration.

### **What are Weeks and Sessions?**

After incorporating feedback from our camp community and in consultation with other Northern California Family Camps, we are introducing an updated Family Camp booking model for 2022 that balances the desire from families to have a variety of booking options while maintaining an efficient operation that keeps costs down and minimizes rate increases.

In Summer 2022, Family Camp is being offered for 5-and-a-half weeks. Each Week includes Sessions A-E that offer different lengths of stay. Session A each Week is the longest option (6 nights); B = 5 nights, C = 4 nights, and D and E = 3 nights. Week 6 is slightly different and offers only one 3-night session from Saturday to Tuesday.

### **Will there be Theme Week programs this summer such as Folk & International Dance, Storytelling, or Science, Space, & Sky? Do all campers have to participate?**

Theme Weeks are an important part of OFRC's culture and history, and we are very excited to bring them back in Summer 2022 after a short pause in 2021! Participation in all of our summer camp activities and special theme week programming is completely optional. Indeed some of our campers prefer to spend a good chunk of their time at OFRC in an adirondack chair with a good book! Every day of camp offers many activities to choose from, and we hope that however you fill your days will provide opportunities for fun, friendship, relaxation, enjoying nature, and learning something new! Please see more information in the programming section below.

### **What days and times can I arrive and depart?**

Arrival days vary depending on the length of your preferred Session, with Session A (6 nights) and Session D (3 nights) arriving on Sunday, Session B (5 nights) on Monday, Session C (4 nights) on Tuesday, and Session E (3 nights) on Wednesday. All Sessions depart on Saturday, with the exception of Session D, which departs on Wednesday. Week 6 is slightly different and offers only one 3-night session, arriving on Saturday and departing Tuesday. Arrival check-in time is typically in the afternoon and departure

check-out is typically before lunch to allow sufficient time for our staff to properly clean facilities in between groups. We will announce specific check-in and check-out times before the start of camp.

### **What if I want to stay longer?**

We know that some of our families have a tradition of camping at Feather River for 7 nights (or even longer), and we have a few special options available for campers who just want “s’more time” at camp.

This year we have a special half-week option in Week 6 called “S’More Camp,” which is not part of a Theme Week but does include regular family camp programs. This 3-night session starts on Saturday July 16 and ends on Tuesday July 19, and it can be booked on its own or in combination with Week 5 Sessions A, B, C, or E. If you’re interested in an extra-long camp experience, S’More Camp might be just what you’re looking for! (Please see more information below about staying over from one week into the next.)

We are also offering two Saturday night add-ons called “Just One More Nite” at the end of Week 2 and the end of Week 4. Please note these add-on nights do not include any programming and only “lite” services, including a partial meal option to be determined, will be available. Rates are reduced accordingly, and OFRC staff will be present to assist with questions and emergencies. Just One More Nites can only be booked as an add-on to registration for sessions A, B, C, or E in Week 2 or Week 4.

### **What if I want to start my stay in one Week and stay over the weekend and into the next Week?**

If you would like to stay from Week 2 to Week 3 or from Week 4 to Week 5, you can register for a Just One More Nite (see previous question for more info) as a bridge between both Weeks of camp. Be sure to register for your preferred Session in each Week as well as the Just One More Nite. If you would like to stay from Week 5 to Week 6, you can register for both your preferred Session in Week 5 and for Week 6 S’More Camp (see previous question for more info).

If you would like to stay from Week 1 to Week 2 or from Week 3 to Week 4, you can register for your preferred Session in each Week; however, you will be required to vacate camp on the regular departure day of your first Session, and return to camp for check-in again on the arrival day of your second Session. If you choose to leave any personal belongings at camp in between, please note this is at your own risk. OFRC is not responsible for campers’ property.

Please refer to [dates and rates](#) on our website for a full schedule of Weeks and Sessions available for Summer 2022 Family Camp.

### **What are the rates for each session and what is included in the session cost?**

Your family's total costs are determined based on the length of the session and the number and ages of the campers in your household ([click here to see the rates](#)). Camper fees include overnight accommodations, three delicious meals a day, and optional participation in our regular summer camp programming as well as themed programming (see more information about programming below). There are additional costs for trail and pony rides, massages, inner tube rentals, mountain bike rentals/shuttles, and select specialized arts and crafts programming such as pottery and tie dye supplies.

**Can I arrive or depart on a different day than everyone else? What if I want to stay for longer than one session?**

In order to be fully oriented to 2022 health and safety protocols, all campers in a party should plan to arrive on the day their session is scheduled to begin. If one or more members of your party are not able to arrive on the first day of their registered session, a separate orientation will be required upon your arrival. Should you register for a longer session and arrive late or depart early, there will be no prorated rates offered. Families who wish to enroll for two consecutive Sessions will need to vacate camp during the 24 hour cleaning period, with the exception of Just One More Nites and S'More Camp (see above).

**What is the maximum number of campers who can stay during one session?**

Current guidance from the CDC, California Department of Public Health, and the Plumas County Health Agency does not specify capacity limits. However, as we open registration, we will limit our camper capacity to 190 campers at a time (around 60 families), and our facility provides plenty of well-spaced outdoor seating and well-ventilated, open-air bathhouses. While we do not anticipate any changes related to capacity limits, we will monitor public health guidelines and notify campers of any updates.

**What if my preferred Session is full? Can I get on a waitlist?**

We anticipate that some Sessions may fill up quickly and recommend that you register early if possible. If we are unable to fit you into your preferred Session, you will have the option to be put on a waitlist. If a slot or slots open(s), we will notify families on the waitlist in order, and you will have two business days to accept a spot before we move to the next family on the list. There will be no administrative fees charged for moving weeks due to waitlist opening.

**What is the best way to sign up with friends and family who I want to see during a specific week?**

We recommend coordinating with your friends and family before registering in order to sign up for the same Session or overlapping Sessions in the same Week. There is a location on the registration form to list the other families that you would like to camp near. If there is not enough room in your preferred Week and/or Session for all of your parties, our Registrar can help explore if there are other options available with room for everyone.

**Are you still providing financial assistance through the OFRC Campership (“Camp Scholarship”) Program?**

Thanks to the support of generous donors, yes! We understand that many families are facing financial hardship for many different reasons. Our campership application will be available as part of the [registration](#) process, and we hope to award as many camperships as possible. You can learn more by reading our [Campership Instructions](#), and contacting our Registrar if you have any questions.

**How will Tent and Cabin reservations work this summer?**

As always, we will be taking specific tent and cabin requests as a part of the registration form. However, all housing assignments are subject to availability and will be made on a first-come, first-serve basis

based on which housing units we have open during any given session. We recommend booking as early as possible; however, it's possible that the tent or cabin you usually stay in may not be available during your preferred Session. Additionally, due to the specific nature of this summer, it may take longer than usual for us to make specific housing assignments. We thank you for your patience and understanding as we do our best to accommodate all camper preferences!

### **Are pets allowed at Oakland Feather River Camp?**

In the past, we have had a limited number of spots available for dog campers to join their human families for an additional fee during Dog Week. We do not yet know whether we will be able to offer Dog Week in Summer 2022 — stay tuned for more information! Campers are not allowed to bring any other pets to Oakland Feather River Camp at any time, with the exception of service animals.

---

## **REFUNDS, CANCELLATIONS, & CREDITS**

### **What is the refund and cancellation policy for 2022?**

Please see our registration policies by [clicking here](#).

### **Can I use my credit from a previous summer instead of a deposit on my registration?**

Yes. If you have a credit from a previous summer, you will receive an email prior to registration with a confirmation of your credit balance as well as instructions for using your credit during registration. If you believe you have a credit balance but you did not receive an email, please contact Patrick Dwyer, Office Manager and Camp Registrar, at [Info@FeatherRiverCamp.com](mailto:Info@FeatherRiverCamp.com) or call our office at 510.336.2267.

### **What will happen if I credited 100% of my cancelled 2020 or 2021 stay to this summer but I choose a shorter length session for 2022? Will I get refunded the difference?**

The price difference will be retained as a credit for use in 2023 or for purchases made at camp in 2022, such as camp store purchases, horseback rides, or massage sessions.

### **What if I have a credit but I can't come to camp this summer?**

Not a problem! No action is needed. Your credit is available for use in 2023 as well.

---

## **PROGRAMMING & FACILITIES**

### **What program options will be available at Family Camp this year?**

We are working hard to review and finalize our Summer 2022 programs with COVID-19 safety in mind. Based on our success last summer, we anticipate offering nearly all of our traditional camp activities (including Arts and Crafts, swimming, trail rides, nature hikes, etc.). Some programs or activities may need to be modified to allow for physical distancing or other protocols in compliance with public health

guidelines. We will offer everything that we possibly can while keeping the health and safety of all campers and staff our number one priority.

**Will there be guest artists and Theme Week programs, such as Family Music Week, Dog Week, or Folk & International Dance Week?**

After a pause in 2021, we are very excited to bring back Themed Weeks in Summer 2022! These programs are an important part of OFRC's culture and history, and offer special activities each week in addition to all of our regular (and beloved) family camp offerings. The following Themed Weeks are scheduled for Summer 2022. While these themes and dates are confirmed, please note that specific theme-related activities and guest artists/experts are to be announced and subject to change.

Science, Space, & Sky Week: Week 1 (June 12-18)

Folk & International Dance Week: Week 2 (June 19-25)

Family Music Week: Week 3 (June 26-July 2)

4th of July Week: Week 4 (July 3-9)

Storytelling Week: Week 5 (July 10-16)

We do not yet know whether we will be able to offer Dog Week in Summer 2022 — stay tuned for more information!

**Why isn't there a Bike Week this summer?**

In response to feedback from our campers, we hope to incorporate bike shuttle services and activities into all weeks of Family Camp rather than limiting them to just one week. We hope to be able to launch this change in Summer 2022 but are still working to finalize all of our program plans.

**Will morning activities for youth still be provided? Will the Tot Lot be open?**

We are still evaluating all of our specific program offerings, but we are pleased to report that we plan to offer the Tot Lot program for Summer 2022! The execution of our programs will rely on current guidance for distancing and/or household mixing. We will update the Camp community in the Spring with more information.

**Is there wifi at camp?**

Due to being tucked away in a valley a bit away from the mountain town of Quincy, we do NOT have wifi available for campers. After a day at OFRC, you won't even miss it! Campers who need internet access often drive or bike to Quincy, which is about 5 miles away. There, you can find several cafes and coffee shops, a library and a laundromat – in addition to a dedicated, shared workplace for those who need to connect (see [www.quincycollective.com](http://www.quincycollective.com)). Enjoy being disconnected from work, the news and the outside world and truly slow down, relax, and enjoy camp life!

**Is there cell service at camp?**

Because of our location at the bottom of a small valley, most cell service carriers do not work on most of the property. When you arrive, we are happy to show you where in camp people usually get the best signal. And with a short walk or drive out our entrance road, you'll get full bars.

**Tell me about these three, healthy and hearty meals you provide each day.**

Please note that our menu changes weekly, but this [sample menu](#) provides an example of a typical week. We also always have cereal, peanut butter and jelly/sandwich fixin's and fruit available at all times of the day. Coffee is served until early afternoon, and water, lemonade, iced tea and hot tea are available from sun up until late into the evening.

**Can you accommodate my dietary restrictions or preferences?**

As long as campers indicate on their registration form that they are gluten-free, vegetarian or vegan, we are able to accommodate these dietary restrictions. We also sometimes are available to work around other special diets. We encourage you to share the information on your registration form so we can coordinate with you in advance if we are not able to assist. We also have a separate mini-kitchen – equipped with a refrigerator, sink, stove-top, toaster-oven and microwave – for campers to use if someone in your family has a more restrictive diet and you need to bring your own food to prepare. This dietary kitchen is available 24/7 to campers.

---

**OTHER QUESTIONS?**

If you have other burning questions related to Summer 2022, email [Info@FeatherRiverCamp.com](mailto:Info@FeatherRiverCamp.com) and we will get back to you within 1 or two business days. Hearing from you will also help us expand this FAQ guide.