



COVID-19 FAQs for Summer 2021

Last updated: March 17, 2021

HEALTH AND SAFETY

What protocols and procedures are in place to ensure that campers will be safe at camp this summer?

We have been working tirelessly to ensure that we can run a safe and enjoyable family camp program this summer. We are adjusting to a session-based model, reducing the number of campers that can be on site at any given time, and retrofitting our dining area and bathhouses with partitions and directional signs. In addition, we plan to only allow outdoor eating (with an additional patio tent and dining area on the lawn), reduce the number of campers that participate in each activity if it cannot be spaced out, move our office and store operations to outside service, and add several handwashing and hand sanitizer stations throughout camp. Feather River Camp may look a little different this summer, but we are ready to welcome you and your family back to Camp!

OFRC Staff will receive additional training and direction on health and safety protocols and best practices before the start of camp. Our goal is to get our staff vaccinated, and will be working hard to accomplish this as fast as possible. In the meantime, we will require staff to provide proof of a negative COVID-19 test prior to arriving and we will conduct weekly testing throughout the summer to monitor their health.

Do campers need to be vaccinated or to provide proof of a negative COVID-19 test before arriving at camp?

As of March 17, 2021, we do not yet have a policy regarding vaccination or pre-camp testing requirements, but we expect we will require that all family campers are either vaccinated or come to camp with a negative COVID-19 test result from within 72 hours prior to their arrival at camp.

Will there be health and safety screenings at camp?

Upon arrival, OFRC staff will perform a temperature check on all members of your party, as well as talking through a list of questions regarding possible exposure to COVID-19. This is required to check-in to your session. We may perform additional periodic wellness checks and campers may be required to answer questions about their health and agree to a temperature check on a daily basis. We are consulting with local health officials and other Northern California Family Camp to finalize these screening protocols.

What if someone in our family is diagnosed with COVID-19 before camp?

Prior to attending OFRC, we expect campers to evaluate their health before making the drive to Camp. If anyone in your party is diagnosed with or has been exposed to COVID-19, or if anyone in your party exhibits any symptoms of COVID-19, please do not come to camp. Please contact the Camp Office so that we can assist you in finding alternative dates and or processing a refund. We ask that you consider all possible exposure carefully before coming to camp.

What if I exhibit symptoms of COVID-19 while at camp?

Any family who has a member of their household who is exposed to or experiencing symptoms of COVID-19 should expect to depart camp and seek medical attention from your primary care provider. Families may also seek medical care from the Plumas District Hospital, just outside of camp in the town of Quincy.

Will we have to wear a mask or face covering while at camp this summer? What about social distancing?

Per the public health guidelines, campers will be required to wear a mask any time they are gathered with individuals outside of their household, in common areas, including:

- Any time you are gathered with an individual outside of your household
- Any time you are interacting with OFRC staff, including the Camp Office, Store, the Dining Hall, and meal areas
- In the OFRC bathhouses, exception while showering and brushing your teeth
- During any group activity, even outdoor events, when it is difficult to keep 6 feet of social distance due to the number of guests and staff
- During any activity when it is difficult to keep 6 feet of distance between you and individuals outside of your household (chatting on a guided hike, gathering on the Veranda, playing lawn games, etc.)

We also ask that all campers carry a mask on their person, at all times, even if you think that you may not encounter another individual. Due to the outdoor and open air nature of camp, there will likely be plenty of time with your household, outdoors, where masks will not be required.

We are anticipating that campers and staff will need to practice 6 feet of social distancing during their camp stay, and we will be programming our activities accordingly.

How often will the bathrooms, common area, and dining facilities be cleaned?

We are following all public health guidelines, including the use of more stringent cleaners, and increased intervals of sanitization and cleaning. We have also integrated a 24 hour window between sessions to ensure that all housing units are properly sanitized between sessions.

Can we travel out of camp during our session?

Yes. Family campers will be able to travel to local hiking trails, nearby swimming holes, or to the town of Quincy. However, we ask that all campers minimize interaction with other households and our Plumas County neighbors this summer. Relax and enjoy the safe environment that OFRC has created! Should you leave camp for any reason, we ask that you take the utmost care and precaution regarding health and safety.

Will the dietary kitchen be available for me to use?

Yes! The Dietary Kitchen will be available for use for campers who need to cook their own meals, with new sanitization protocols in place.

REGISTRATION and SESSION DATES**What is a Session-Based stay?**

In order to mitigate the possible spread of COVID-19 and keep operating costs low, OFRC has moved to [session-based stays](#) for Summer 2021. This means that you will choose a set “Session” of varying length (4-7 nights, depending on the arrival date you choose). This will allow for a contained bubble-type model that would contain any potential spread of COVID-19 and also ensure the number of campers on site each day does not vary widely - allowing us to operate in a more efficient and affordable manner. The facility will remain empty for 24 hours between each session so that we can properly sanitize all housing units before new campers arrive.

Why are the sessions each different lengths?

You may know that in previous years, our Family Camp has been set up nightly, allowing families to choose the length of their stay. This led to some campers staying for only 3 or 4 nights, while others stay for 7! Using arrival and departure data from previous summers, we carefully calculated these sessions to allow for the highest number of desired arrival and departure combinations and to make sure that there were sessions that could fit a variety of stay lengths.

What are the rates for each session and what is included in the session cost?

Your family's total costs are determined based on the length of the session and the number and ages of the campers in your household ([click here to see the rates](#)). Camper fees include accommodations, three meals, and the ability to join in our modified programming (see question on programming below). There are additional costs for trail and pony rides and massages.

Do we have priority if we were previously registered for Summer 2020? Will there be an Early-Bird discount?

Families who registered for a 2020 OFRC program will be able to register on March 24, 2021. We will begin processing family camp registrations on March 31, 2021 for families who did not register for an

OFRC 2020 camp program. Due to the financial challenges and uncertainty this year, we are unable to offer an Early Bird Discount for Summer 2021.

Can I arrive or depart on a different day than everyone else? What if I want to stay for longer than one session?

In order to be fully oriented to 2021 health and safety protocols, all campers should plan to arrive on the day their session is scheduled to begin. If one or more members of your party are not able to arrive on the first day of their registered session, a separate orientation will be required upon your arrival. Should you register for a longer session and arrive late or depart early, there will be no prorated rates offered. If you hope for a shorter stay this summer, we encourage you to register for one of the four night sessions or our Labor Day Weekend Camp, which is three nights long. Families who wish to enroll for two consecutive sessions will need to vacate camp during the 24 hour cleaning period.

What is the maximum number of campers who can stay during one session? Is there a situation in which you will increase the capacity?

As we open registration, we will limit our camper capacity to 100 campers per session (around 30 families). We are following the guidance from the CDC, California Department of Public Health, and the Plumas County Health Agency, which requires a significantly reduced capacity. If conditions allow, we will increase this capacity after consultation with local health officials.

What if my preferred session is full? Can I get on a waitlist?

Unfortunately, due to only being able to accommodate approximately 100 campers on site each session this summer, there is a strong possibility that sessions will fill up quickly. We recommend you register early as possible! On the registration form, there will be a section in which you can indicate your first, second and third choice "Sessions" for your stay at camp this summer. If we are unable to fit you into your first choice "Session", we will notify you promptly, put you on the waitlist for your first choice session, and place you into your next available session selection. Families will have 48 hours (during business days) to respond whether they would like to stay on the waitlist for that session. If a slot or slots opens in a previously full session, we will reach out to the first person on that session's waitlist and continue to move down the waitlist as spots are filled. There will be no administrative fees charged due to moving weeks due to waitlist opening.

Will there be themed programming such as Folk & International Dance, Story Telling, or Science, Space, and Sky this year?

Please see our answer on page 6 in the programming section below.

What is the best way to sign up with friends and family who I see during a specific themed week?

We recommend coordinating with your friends and family before registering in order to sign up for the same week. If you find that there is not enough room in a session for all of your parties, our Registrar can help explore if other sessions have room for everyone.

Are you still providing financial assistance through the OFRC Campership (“Camp Scholarship”) Program?

Thanks to the support of generous donors, yes! We understand that many families are facing financial hardship for many different reasons. Our campership application process will run as it usually does, and we hope to award as many camperships as possible.

How will Tent and Cabin reservations work this summer?

As always, we will be taking specific tent and cabin requests as a part of the registration form. However, all housing assignments are subject to availability based on which housing units we have open during any given session. We continue to explore several possibilities with the goal of providing the most available housing options, however the tent or cabin that you usually stay in may not be available during your preferred session, or throughout the summer. Additionally, due to the specific nature of this summer, it may take longer than usual for us to make specific housing assignments. We thank you for your patience and understanding!

Will I get my original tent assignment from 2020?

All tent and cabin assignments are subject to availability based on our COVID-19 Prevention Plan. We will consider all requests, but we do not expect all tents or cabins will be available in each session.

REFUNDS, CANCELLATIONS, and CREDITS

What is the refund and cancellation policy for 2021?

Please see our registration policies by [clicking here](#).

Can I use my credit from 2020 instead of a deposit on my registration?

Yes. Please designate this on your registration form.

How do I know if I have a balance or credit from my Summer 2020 selection?

You should have received confirmation of your 2020 balance via email from Info@FeatherRiverCamp.com in June of 2020. If you are unsure of your balance, please contact Debbie Barragan, Camp Registrar, at Info@FeatherRiverCamp.com or call our office at 510.336.2267.

What will happen if I credited 100% of my 2020 stay to this summer but I choose a shorter length session for 2021, will I get refunded the difference?

The difference of your stay will be retained as a credit for use in 2022 or for purchases made at camp in 2021, such as camp store purchases, horseback rides, or massage sessions.

What if I can't come to camp this summer but I have a credit from 2020?

Not a problem! No action is needed. Your credit is available for use in 2022 as well.

PROGRAMMING

What program options will be available at Family Camp this year?

We are working hard to review, modify, and develop our programs in compliance with COVID-19 health guidelines, and we are certain our campers will have a great time at Camp this summer. We are still working out the details of programming, but we are encouraged by the fact that nearly all of our activities were done outdoors prior to the pandemic anyways! Most of our traditional camp activities (including Arts & Crafts, swimming, trail rides, nature hikes, etc.) can be performed safely outdoors with some modifications to allow for physical distancing and other protocols. We will offer everything that we possibly can while keeping the health and safety of all campers and staff our number one priority. . We are working hard to provide each session with the same core program offerings.

Will there be guest artists and themed week programs, such as Family Music Week, Dog Week, or Folk & International Dance Week?

Unfortunately, due to the limitations on camper capacity, program restrictions, and other uncertainties such as individual guest artist needs and availability, we are not able to offer our traditional themed week programming this summer. We will attempt to incorporate portions of our themed week activities into our program if possible. Themed weeks are an important part of OFRC's culture and history, and we look forward to bringing them back for future summers!

Due to the COVID-19 protocols and the difficulties related to physical distancing with pets, we are not able to offer a Dog Week for Summer 2021. We anticipate that we will be able to welcome a limited number of dogs during Labor Day weekend. We look forward to bringing back Dog Week in 2022.

Will morning activities for youth still be provided? Will the Tot Lot be open?

We are still evaluating all of our program offerings. Due to the need to reduce household mixing, we are unable to commit to offering non-household activities or the Tot Lot at this time. We are working hard to offer as much programming as possible to engage campers of all ages and will communicate additional information as soon as it is available.

What can we do to help this summer?

We ask that everyone does their part to keep the OFRC community safe this summer. Wear a face covering, practice excellent hygiene and social distancing, and monitor symptoms of illness. While there is always some level of risk, if every camper chips in we can lower the risk of community spread significantly. It is only through our combined efforts that we can offer these essential programs that are a summer staple for so many families!

OTHER QUESTIONS?

If you have other burning questions related to Summer 2021, email Info@FeatherRiverCamp.com and we will get back to you within 24-48 hours. Hearing from you will also help us expand this FAQ guide.